

Takeaway Grazing Boxes

Guilty Grazing

SAFETY & HYGIENE:

It is very important that your grazing box is located in a shaded, cool location for the duration of its use. Please ensure the food is not set up in direct sunlight. Indoors with air-conditioning is always preferable, particularly during the warmer months of the year. We recommend the food is consumed within 2 to 4 hours of pickup/delivery and the lid is always on when not being consumed (to minimise bug/ insects and pests).

PRICING:

Pricing is always subject to change. Each quote is only applicable to that specific enquiry and valid for 2 months. Guilty Grazing reserves the right to substitute products and items when products or ingredients are not available. Every endeavour will be made to ensure any substitutes are of similar quality and value, and where possible locally sourced products are preferred.

PAYMENT:

Guilty Grazing requires the Grazing Box payment upfront to secure your required booking date and time for collection/delivery. By paying this, you have agreed to your time, date, delivery location if applicable* and all terms and conditions. We understand that during the circumstances surrounding COVID-19, events may be cancelled or rescheduled. If this is the case, we request you contact us at your earliest convenience so your grazing box can be rescheduled to a new date and time. Under no circumstances will Guilty Grazing proceed with the preparation of a grazing box if payment is not made in accordance with these conditions.

CANCELLATION POLICY:

The customer may cancel an order at any time though please note that cancellation fees will occur should the customer cancel the booking between 72 and 48 hours from the event date will incur a non-refundable charge of 50% of total takeaway grazing package cost. Bookings cancelled within 24 hours of the event date will be charged 100% of the total takeaway grazing package cost.

TRAVEL/PICKUP:

A travel fee of \$1 per kilometre occurs for all Grazing Box deliveries from Harrisdale. The customer must pick up the grazing box at the agreed collection time from Harrisdale. If collection time changes Guilty Grazing needs to be notified at least 24 hours in advance. If less than 24 hours given, Guilty Grazing may be unable to fulfil your order.

ALLERGIES:

Guilty Grazing needs to be aware of any allergies or dietary requirements prior to the booking confirmation. Additional fees may apply for substitute products if necessary. Guilty Grazing is not responsible for any allergic reactions due to the customer not declaring it on our booking form in writing and do not recommend anyone eating our food with severe allergies. Any changes to dietary requirements or allergies after booking confirmation will incur an additional fee and we will need to know at least 72 hours prior to your event. Allergen advice is general only. While we endeavour to do our best to cater for allergens, we cannot 100% guarantee that allergens are not present. Individuals with severe allergies, we recommend these individuals do not consume our grazing boxes due to the potential of cross contamination.

LOCATION & STORAGE:

When collecting your grazing boxes please bring an esky with ice to keep your grazing boxes cold. For large grazing boxes please bring an esky larger than 65cm by 35cm, for small grazing boxes please bring an esky larger than 45cm by 35cm. Guilty Grazing recommends all grazing boxes are to be stored in a location away from direct sunlight and in a well-ventilated space, preferably under air conditioning. This is especially relevant during the warmer seasons due to food safety recommendations and for food preservation. If your grazing boxes are not being consumed immediately please place in a refrigerator to keep them cold. Guilty Grazing is not to be held responsible for any food spoiled due to weather or external factors (this refers to products that are not kept at a food safe temperature of under 5 degrees Celsius), as per our terms and conditions. Guilty Grazing does not recommend keeping or consuming food at the event completion and will not accept any responsibility for the produce condition or deterioration status at the end of the 2 to 4 hour period.

By signing below you are agreeing you have read and understood our terms and conditions.

Name: _____ Signature: _____ Date: / /