

Terms and Conditions

Guilty Grazing

SET-UP:

All grazing tables are set up at your event and require a minimum of 1 hour preparation time, depending on the weather, location and length of the grazing table.

Additionally, we recommend the food is consumed within 2 to 4 hours of the completion of the food preparation.

PARKING:

Suitable parking must be provided for the duration of the grazing table set up. Please advise us immediately if suitable proximity parking is not available. Any parking fees we incur will be added to your cost.

SAFETY & HYGIENE:

It is very important that your grazing box is located in a shaded, cool location for the duration of its use. Please ensure the food is not set up in direct sunlight. Indoors with air-conditioning is always preferable, particularly during the warmer months of the year. We recommend the food is consumed within 4 hours of pickup/delivery and the lid is always on when not being consumed (to minimise bug/ insects and pests).

PRICING:

Pricing is always subject to change. Each quote is only applicable to that specific enquiry and valid for 14 days. Guilty Grazing reserves the right to substitute products and items when products or ingredients are not be available. Every endeavour will be made to ensure any substitutes are of similar quality and value, and where possible locally sourced products are preferred.

PAYMENT:

Guilty Grazing requires an upfront 50% deposit to secure the required booking date and time. By paying the 50% non-refundable deposit, you have agreed to your time, date, and address of booking and all terms and conditions.

We understand that during the circumstances surrounding COVID-19, events may be cancelled or rescheduled. If this is the case, we request you contact us at your earliest convenience so your grazing table event can be rescheduled to a new date and time. The final payment for your grazing table must be paid at least 4 business days prior to the event unless specified and discussed with our staff.

If you book within 5 business days of your function, we require 100% of the cost paid immediately on confirmation of your booking.

Under no circumstances will Guilty Grazing proceed with the preparation of a grazing table if payment is not made in accordance with these conditions.

TRAVEL

Free travel within 20km of the suburb of Harrisdale.

A travel fee of \$1 per kilometre occurs for events outside of this area.

ALLERGIES:

Guilty Grazing needs to be aware of any allergies or dietary requirements prior to the booking confirmation. Additional fees may apply for substitute products if necessary. Guilty Grazing is not responsible for any allergic reactions due to the customer not declaring it on our booking form in writing and do not recommend anyone eating our food with allergies that we were not aware of. Any changes to dietary requirement and allergens after booking conformation will incur an additional fee and we will need to know at least 72 hours prior to the event.

LOCATION & STORAGE

Guilty Grazing recommends all grazing tables to be set up in a location away from direct sunlight and in a well-ventilated space, preferably under air conditioning. This is especially relevant during the warmer seasons due to food safety recommendations and for food preservation. Guilty Grazing is not to be held responsible for any food spoiled due to weather, as per our terms and conditions.

Guilty Grazing does not recommend keeping or consuming leftover food at the event completion and will not accept any responsibility for the produce condition or deterioration status at the end of the 4 hour period.

EQUIPMENT HIRE & RETURNS

All equipment borrowed from Guilty Grazing must be returned within 48 hours of the event. This includes platter boards, stands, serving utensils, bowls, other crockery and decoration items.

A bond is required, with the amount dependent on the grazing table size and equipment required. Please ensure your bond is given to us in cash on the day of your event. Your bond will be returned to you given that our equipment is returned in the same condition as delivered. Please see below for the required bond for your grazing table.

1 Metre= \$150

2 Metre= \$250

3 Metre= \$350

Any damaged or misplaced equipment will incur a replacement fee.

All equipment supplied must be cleaned and ready for either our pick up (at a fee of \$35) or returned by yourself to Harrisdale.

Hired equipment that is not cleaned when collected or returned will incur an additional fee determined by Guilty Grazing.

WEATHER:

We do not provide refunds or offer date reschedules in case of bad weather on the date of your grazing table booking. In the event of rain, it is your responsibility to make an alternate arrangement. We strongly encourage having a wet weather plan in place.

CLEAN UP:

If you have elected not to proceed with a clean up service as part of your booking, we do ask that you clean all of our tableware hire

By signing below you are agreeing you have read and understood our terms and conditions.

Name: _____ Signature: _____ Date: / /